



## TAILS: Emergency Procedures in South Lantau

### Emergency Procedures in South Lantau ONLY

#### How to use this guide:

1. Find your emergency under the first column 'Emergency'
2. Identify situation and follow suggestions in the second column 'Situation': can you touch, move and transport the animal or not?
3. Follow procedures under the third column 'Procedures' in the correct order of the numbers (1, 2, 3 etc.). Here it is important to note the difference between 'and' and 'OR': **And** means to follow through with the next step, whereas **OR** means that if you cannot reach the designated person or organization please try the next one. For ease, we have highlighted steps that can all be followed in **green** and steps where a decision needs to be made in **yellow**.

**DISCLAIMER:** When dealing with animals, please follow your own instinct, knowledge and common sense, and take into consideration your experience. These procedures are merely a suggestive guideline for who to call and to simplify the process of getting help and support in animal welfare emergencies. We accept no liability for the situation you are dealing with, its outcome or the welfare of the animal and human as affected by these procedures.

Please note that animals without microchip that are collected by SPCA or brought into SPCA Wan Chai become property of SPCA and **we retain no legal rights over the animal** thereafter. Such emergency treatments are therefore not charged a subsequent treatment fee.

Day time consultations at SPCA Mui Wo will be charged a consultation and/or treatment fee: Please call TAILS representatives Esslin on 6464 2908, Andrew on 5918 4830 or Cary on 9828 1939 so they can help with this.

You may prefer to take injured dogs or cats to private veterinary clinic to retain rights over the fate of the animal - please note that this will **incur costs to you**. In this case, also give TAILS representatives a call and we may see if we can help. A few private 24-hour vets can be found at the end of this document, but please check for others online.

We can take no responsibility for any handling, treatments, fees, or otherwise related procedures or costs that occur at either SPCA or private veterinary clinics or in relation to the injured animal.



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Emergency	Situation	Procedures
<p>SEVERE injury in dog or cat</p> <p><b>EMERGENCY</b></p>	<p>You CAN</p> <p>... touch animal</p> <p>... move animal</p> <p>... use a vehicle</p>	<ol style="list-style-type: none"> <li>1 Identify location and injury</li> <li>2 And Call SPCA hotline on 2711 1000,</li> <li>3 And During hours: Bring animal to SPCA in Mui Wo</li> <li>4 OR After hours: Bring animal to SPCA in Wan Chai OR to a private 24-hour vet</li> <li>5 And Call or message Esslin on 6464 2908</li> </ol> <p>Please note that animals without microchip that are brought to SPCA Wan Chai become property of SPCA and <b>we retain no legal rights over the animal</b> thereafter. If you wish to retain rights, please bring animal to a private vet instead. This is likely to incur higher costs.</p>
	<p>You CANNOT touch, move or transport animal.</p>	<ol style="list-style-type: none"> <li>1 Identify location and injury</li> <li>2 And Call SPCA hotline on 2711 1000</li> <li>3 And Ask SPCA to come out and help</li> <li>4 And Stay with animal until they arrive</li> <li>5 And Call or message Esslin on 6464 2908</li> </ol> <p>Please note that animals without microchip will become legal responsibility of the SPCA.</p>
<p>MILD injury in dog or cat</p>	<p>You CAN</p> <p>... touch animal</p> <p>... move animal,</p> <p>... use a vehicle OR</p> <p>walk animal to vet/safe place</p> <p>and animal is friendly</p>	<ol style="list-style-type: none"> <li>1 Identify location and injury</li> <li>2 And Call Esslin on 6464 2908,</li> <li>3 OR Call Cary on 9828 1939,</li> <li>4 OR Call Andrew on 5918 4830</li> <li>5 And During hours: Bring animal to SPCA in Mui Wo, OR Community Vet in Pui O OR</li> <li>6 After hours: Bring animal to a safe place to rest OR to SPCA in Wan Chai OR to a private 24-hour vet</li> </ol> <p>Please note that animals without microchip that are brought to SPCA Wan Chai become property of SPCA and <b>we retain no legal rights over the animal</b> thereafter. If you wish to retain rights, please bring animal to SPCA Mui Wo or a private vet instead. Private vets may incur higher costs.</p>
	<p>You CAN touch animal.</p>	<ol style="list-style-type: none"> <li>1 Identify location and injury</li> <li>2 And Call Esslin on 6464 2908</li> </ol>



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	<p>But you cannot move/walk animal or use a vehicle.</p> <p>Or you cannot touch or move the animal but the animal is STAYING around the area.</p>	<p>3 <b>OR</b> Call Cary on 9828 1939</p> <p>4 <b>OR</b> Call Andrew on 5918 4830</p> <p>5 <b>And</b> Stay with animal until help arrives.</p> <p>6 <b>And</b> try to take photos is possible.</p> <p>Please note if the animal runs away or no one can stay with the animal, we may struggle to find the animal. Try to offer the animal food, gain some trust and keep its attention until help arrives.</p>
<p>SEVERE Animal Abuse</p> <p><b>EMERGENCY</b></p>	<p>Do NOT put yourself in danger.</p>	<p>1 <b>Identify location</b></p> <p>2 <b>And</b> Call Police on 999, and</p> <p>3 <b>And</b> Call SPCA hotline on 2711 1000</p> <p>4 <b>And</b> Call Esslin on 6464 2908</p> <p>5 <b>OR</b> Call Cary on 9828 1939</p> <p>6 <b>OR</b> Call Andrew on 5918 4830</p> <p>7 <b>And</b> Stay near to the animal to direct police and SPCA as required</p> <p>8 <b>And</b> Take photos or videos IF safe</p>
<p>Suspicion of animal abuse or neglect</p>	<p>Do NOT put yourself in danger.</p>	<p>1 <b>Identify location</b></p> <p>2 <b>And</b> Call SPCA hotline on 2711 1000</p> <p>3 <b>And</b> Call Esslin on 6464 2908</p> <p>4 <b>OR</b> Call Cary on 9828 1939</p> <p>5 <b>OR</b> Call Andrew on 5918 4830</p> <p>6 <b>And</b> Take photos or videos IF safe</p>
<p>Injury in birds</p>	<p>You CAN ... touch animal ... move animal ... use a vehicle</p> <p>Please be careful with wild birds as they have extremely sharp beaks and claws.</p>	<p>1 <b>Call Esslin on 6464 2908</b></p> <p>2 <b>OR</b> Call Cary on 9828 1939</p> <p>3 <b>OR</b> Call Andrew on 5918 4830</p> <p>4 <b>And</b> Call Kadoorie Farm on 2483 7200,</p> <p>5 <b>And</b> Drive bird to Kadoorie Farm</p> <p>Only call Kadoorie Farm if someone is able to drive the bird to them. They do NOT come out for emergencies.</p>
	<p>You CAN ... touch animal ... move animal</p>	<p>1 Call Esslin on 6464 2908,</p> <p>2 <b>OR</b> Call Cary on 9828 1939,</p> <p>3 <b>OR</b> Call Andrew on 5918 4830,</p> <p>4 <b>OR</b> Call SPCA hotline on 2711 1000,</p>



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	<p>You CANNOT move animal.</p> <p>OR you CANNOT touch, move or transport animal.</p> <p>Please be careful with wild birds as they have extremely sharp beaks and claws.</p>	<p>5 <b>OR</b> Call 1823 and ask for AFCD</p> <p>6 <b>And</b> Stay with bird until someone can come to help, and</p> <p>7 <b>And</b> Take photos or videos of animal if possible</p>
<p>SEVERE Injury in Cows Or Trapped Cows</p> <p><b>EMERGENCY</b></p>	<p>Do NOT touch animal.</p> <p>Includes traffic accidents</p>	<p>1 <b>Identify ear tag number and location</b></p> <p>2 <b>And</b> Call police on 999</p> <p>3 <b>And</b> Call 1823 and ask for AFCD Cattle Team</p> <p>4 <b>And</b> Call Simon Cheung on FB Messenger if around Mui Wo</p> <p>5 <b>OR</b> Call Kathy Daxon on 5181 4406 if around San Shek Wan, Cheung Sha, Tong Fuk, Shui Hau, Shek Pik, Tai O, or Ngong Ping.</p> <p>6 <b>And</b> Take photos or videos of animal if possible</p>
<p>MILD Injury in Cows</p>	<p>Do NOT touch animal</p>	<p>1 <b>Identify ear tag number and location</b></p> <p>2 <b>And</b> Call Simon Cheung on FB Messenger if around Mui Wo</p> <p>3 <b>And</b> Call Kathy Daxon on 5181 4406 if around San Shek Wan, Cheung Sha, Tong Fuk, Shui Hau, Shek Pik, Tai O, or Ngong Ping.</p> <p>4 <b>OR</b> Call 1823 and ask for AFCD Cattle Team,</p> <p>5 <b>And</b> Take photos or videos of animal if possible</p>
<p>SEVERE Injury in Buffalos Or Trapped Buffalos</p> <p><b>EMERGENCY</b></p>	<p>Do NOT touch animal</p>	<p>1 <b>Identify tag number and location</b></p> <p>2 <b>And</b> Call police on 999</p> <p>3 <b>And</b> Call 1823 and ask for AFCD Cattle Team</p> <p>4 <b>And</b> Call Jean Leung on 6606 1316 or FB Messenger</p> <p>5 <b>And</b> Call Simon Cheung on FB Messenger (via Mui Wo to Tai O Families group) if around Mui Wo</p> <p>6 <b>And</b> Call Kathy Daxon on 5181 4406 if around Tung Chung Roundabout, South Lantau, Cheung, Sha, Tong Fuk, or Shui Hau.</p> <p>7 <b>And</b> Take photos or videos of animal</p> <p>8 <b>And</b> Stay with animal until help arrives</p>



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MILD Injury in Buffalos	Do NOT touch animal	<ol style="list-style-type: none"> <li>1 Identify tag number and location</li> <li>2 And Call Jean Leung on 6606 1316 or FB Messenger</li> <li>3 OR Call Simon Cheung on FB Messenger in around Mui Wo,</li> <li>4 OR Call 1823 and ask for AFCD Cattle Team</li> <li>5 OR Call Kathy Daxon on 5181 4406 if around Tung Chung Roundabout, South Lantau, Cheung,</li> <li>6 And Stay with animal until help arrives</li> <li>7 And Take photos or videos of animal if possible</li> </ol>
Injury in other wildlife	Do NOT touch animal	<ol style="list-style-type: none"> <li>1 Call SPCA hotline on 2711 1000</li> <li>2 OR Call 1823 and ask for AFCD</li> <li>3 And Take photos of animal if possible</li> <li>4 And Call or message Esslin on 6464 2908</li> </ol>
Injury or Trapped Barking Deer	Do NOT touch animal	<ol style="list-style-type: none"> <li>1 Identify tag number and location (note down catchment number in water catchment)</li> <li>2 And Call SPCA hotline on 2711 1000 and ask SPCA to come out and help</li> <li>3 OR Call Tai O Community Cattle Group on 5181 4406 and ask them to come out and help</li> <li>4 And Call Kathy Daxon on 5181 4406</li> <li>5 And Stay with animal until help arrives</li> <li>6 And Take photos or videos of animal if possible</li> </ol>
LOST dog or cat	<p>You CAN ... touch animal ... move animal</p> <p>OR</p> <p>You CANNOT touch animal.</p>	<ol style="list-style-type: none"> <li>1 Identify location</li> <li>2 Take photos</li> <li>3 Check for injury</li> <li>4 Check for Tag and call number if available</li> <li>5 And Call Esslin on 6464 2908,</li> <li>6 OR Call Cary on 9828 1939,</li> <li>7 OR Call Andrew on 5918 4830</li> <li>8 And: Bring animal to a safe place to rest OR stay with animal until someone comes to pick it up OR inform volunteers of location if animal runs away</li> <li>9 Post photos on Mui Wo to Tai O Families group to help identify owner if no tag</li> </ol>



### TAILS: Emergency Procedures in South Lantau

		If animal is injured, follow procedures for severe or mild injury in dogs or cats.
DEAD animal	Do NOT touch animal	1. <b>Contact 1823 for carcass removal</b> 2. <b>And</b> Take photos of animal if possible 3. <b>And</b> Call or message Esslin on 6464 2908
SNAKES in the house or garden, injured or healthy.	Do NOT touch snake. Make sure your animals and children are kept away from snake.	1. <b>Call Police on 999</b> 2. <b>And</b> stay with snake until someone comes to help.

### 24-Hour Emergency Vets

Name	Location	Area	Address	Contact number	Emergency Contact
<b>The Ark Veterinary Hospital</b>	Hong Kong Island	Sai Ying Pun	Shop 1 G/F, 25-35A Water St, Sai Ying Pun	2549 2330	2549 2330
<b>Veterinary Specialty Hospital (VSH)</b>	Hong Kong Island	Wanchai	1/F Lucky Centre, 165-171 Wan Chai Road, Wan Chai	2408 2588	2408 2588
<b>East Island Animal Hospital and Emergency Centre</b>	Hong Kong Island	Shau Kei Wan	256 Shau Kei Wan Road, Shau Kei Wan	2915 7979 2915 3999	2915 7979 9773 0372

Please note that private 24-hour veterinary clinics may charge very high rates – often above 1000HKD for a consultation. We **cannot** guarantee that these costs can be reimbursed by TAILS.